

Gracepoint is Tampa Bay’s leading provider of integrated health solutions, dedicated to inspiring and creating life-changing wellness for every individual for 70+ years.

Through innovative, comprehensive inpatient, outpatient, primary health, affordable/supportive housing, medical, community-based prevention and treatment services for anyone on a journey towards wellness.

Gracepoint helps over 156,000 people of all ages every year. We are Hillsborough County’s No Wrong Door to treatment for people in a mental health and/or substance use crisis.

Gracepoint offers compassionate care using best-practices and the highest quality of care.

## Populations Served

Children and adults seeking counseling for life changes and crises; depression, anxiety, substance abuse or co-occurring disorders; at-risk children and teens needing counseling for themselves and their families; case management; people who are homeless and

mentally ill; supportive housing; people enrolled in the child welfare and justice systems and people on a journey towards wellness.

## Role in the Community

Most comprehensive provider of behavioral health services for children and adults in West Central Florida. Largest number of crisis stabilization beds in the State of Florida.

# Counties Served

* Hillsborough
* Pasco
* Pinellas
* Polk

# Number of Sites

* 15 service sites
* 25 programs

## Number of Staff Employed

* 698 staff
* 29 MDs
* 7 ARNP's
* 42 RN's
* 39 LPN's

## Affiliations

Affiliated with University of South Florida: College of Medicine, Social Work, Nursing, Behavioral Health; Psychology, Public Health, Psychaitry, University of Tampa; St. Leo College; Hillsborough Community College: School of Nursing, Behavioral Health; South University; Keiser University; NOVA.

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|  | **Ahead of the Curve** |  |
| * Gracepoint established a primary care center to address the physical health needs and offer integrated care complete with an on-site pharmacy.
* Gracepoint created a Transportation Program to reduce barriers with patients in attending appointments.
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|  | **Accreditation** |  |
| * Gracepoint is nationally accredited by The Joint Commission. This accreditation is recognized nationwide as a symbol of quality that reflects an organization’s commitment to meeting certain performance standards.
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* Stage of Change
* Motivational Interviewing
* Role Recovery
* SOAR
* Critical Time Intervention
* Harm Reduction
* Trauma-Informed Care
* Housing First

Evidence-Based Practices

# Programs/Services

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| **Services by Program Type - Number of Clients Served****FY 2020 - 2021** |
| Inpatient/CSU | 25,748 |
| Children Inpatient | 7,355 |
| Adult Inpatient | 31,981 |
| Psychiatric Services | 29,802 |
| Forensic Treatment | 17,317 |
| Housing/Supported Housing | 10,816 |
| Homeless | 15,404 |
| Outpatient | 15,850 |
| Children’s Community Services | 25,373 |

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| **Funding Sources** |  |
| Medicaid | $10,486,360 |
| DCF | $14,206,862 |
| Other | $16,310,144 |

* Adult & Child Crisis Stabilization (88 beds)
* Adult & Child Outpatient Counseling
	+ Virtual Health (tele-health appointments)
* Adult & Child Psychiatric Medication Clinics
* Adult Outpatient
	+ Dialectical Behavior Therapy
	+ REACH Program (day treatment)
	+ Case Management
	+ Intensive Group Therapy
* Primary Health Care
	+ On-site Pharmacy & Lab
* Care Coordination
	+ Co-located in Emergency Rooms
	+ Medically Complex & Mental Health
* Affordable Housing (400+ apartments)
* Supportive Housing
	+ 5 HUD properties for people with disabilities
	+ Case Management/Supportive Services
	+ Housing First Model
* Forensic Inpatient Diversion (Jail Diversion)
	+ 30-bed Inpatient Forensic Treatment
	+ Competency Training
	+ Forensic Intensive Case Management
	+ Mental Health Pre-trial Intervention
	+ Forensic Impact Team
* Children’s Services
	+ In-home Case Management for KidCare
	+ Behavioral Health Network (CMS clients)
	+ Family Infant/Child Wellness (integrated pediatric clinics with TGH & USF)
	+ FamilyNet (helping abused children)
	+ Parent bonding, early intervention & parenting education
	+ CAT Team (Intensive Treatment,11-21yrs)
* Homeless Services
	+ Network Project Street Outreach
	+ Cypress Landing (Housing First)
	+ The Coffee Shop – Outreach & Engagement Center (on-site SOAR)
	+ PHAME & HOME 3 (Scattered site supportive housing and case management)

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| **Encounters** |  |
| Adults | 368,338 |
| Children | 78,893 |

* Gracepoint developed a school mobile team to serve the public school system. The aim is to reduce involuntary psychiatric hospital admissions
* Care Coordination program to reduce high utilization of ER's, crisis centers and judicial system.
* Began competency training program for our 916 patients

**Diversion Programs**

* Developed a 64-unit affordable housing ($14 million)
* National Health Service Core approved site: alllows physicians, nurses and clinicians loan repayment
* implemented virtual health capabilities
* Implemented an electronic rounds program to ensure the safety of patients during their inpatient stay.

**Special Projects/Initiatives**

* Fully Integrated health care system with mental health, addiction, pharmacy and primary health
* Became a federally qualified health center to provide integrated care
* Built a state of the art children's outpatient facility
* Provided $1.2 million in charity care last fiscal year.

**Accomplishments**