

## A Brief Definition of Terms:

### CSU: Crisis Stabilization Unit

**Baker Act:** The Florida Mental Health Act of 1971 commonly known as the "Baker Act," allows the involuntary institutionalization and examination of an individual (what some call emergency or involuntary commitment). It can be initiated by judges, law enforcement officials, physicians, or mental health professionals. There must be evidence that the person possibly has a mental illness and is an immediate harm to self, harm to others, or self-neglectful. Examinations may last up to 72 hours after a person is deemed medically stable.

**Marchman Act:** The Hal S. Marchman Alcohol and Other Drug Services Act of 1993, or more commonly referred to as the Marchman Act, provides for emergency assistance and temporary detention for individuals requiring substance abuse evaluation and treatment in the state of Florida. When properly applied to a well-balanced, long-term plan, the Marchman Act has the potential to help an individual by putting into place a court-ordered framework to help support their recovery.

PHI: Protected Health Information

ROI: Release of Information

### Additional Resources:

**NAMI - National Alliance  
for Mental Illness**  
[namihillsborough.org](http://namihillsborough.org)

**Crisis Center of Tampa Bay - 211**  
[crisiscenter.com](http://crisiscenter.com)



# Visitor Orientation



## Welcome to Gracepoint Adult Emergency Services

We understand that if your loved one is utilizing our services, then this might be a difficult and confusing time for you. It is our hope to provide you with some information to make this time a little easier.

Adult Emergency Services is made up of Central Intake (CI) and the Crisis Stabilization Unit (CSU). Central Intake is where we initially screen and assess your loved one. Whether they arrive under a Baker Act, Marchman Act, or they “walk in” on their own, our primary purpose is to assess their needs and provide assistance with the most helpful level of care.

The CSU is where we care for our patients with mental health needs. The primary goal is to address the immediate crisis and then provide linkage to the appropriate outpatient/community services at discharge.

**The detox unit, owned and managed by Agency for Community Treatment Services (ACTS)\*, is co-located on our campus for patients that meet the medical criteria for detox.**

All patients participate in a nursing and a psychosocial assessment to determine the most beneficial level of care. If the patient meets criteria for inpatient mental health care, they are admitted to the CSU, or another community facility based on the services that best meet their needs. If the patient meets detox criteria, they will be admitted to the detox unit at ACTS. If it is determined that inpatient placement is not the most helpful level of care, a psychiatrist or a licensed mental health professional will assess for discharge.

Upon admission to the CSU, your loved one will meet with a psychiatrist and care manager daily, and will have access to 24 hour nursing care in order to achieve their treatment plan goals.

Your loved one will be discharged when they no longer meet the criteria for hospitalization, and their needs can be provided for in an outpatient setting. Discharge planners arrange and review all aftercare appointments with the patient.

***\*ACTS is an independent agency from Gracepoint. Please call them at 813-367-2317 for any questions regarding their detox program.***

We provide all items necessary for personal care and meals. Patients are not permitted to receive outside items unless specifically ordered by a physician.

***\*Visitation is currently CLOSED due to the pandemic.***

*However when visitation re-opens, this will be the process:*

*We ask that all personal belongings are securely stowed in our reception area, or left in your vehicle to ensure the safety of our patients, staff, and other visitors.*

*Visitation times: To be determined\**

Here are a few things to know that might involve you:

- One of our main goals is to collaborate with patient’s loved ones in regards to their treatment. This does require the patient’s authorization in the form of a “Release of PHI Information. (ROI)”
- When your loved one meets with their doctor in CI or the CSU, their current ability to consent for treatment will be determined. If it is determined that your loved one does not have the current ability to consent, you may be asked to assist in this process in the form of a health care proxy. Also during this assessment, the physician may ask your loved one to sign voluntarily for continued treatment, or they may be placed on an extended Baker Act or what we call a BA32.
- Patients on a BA32 who are requesting discharge have the right to be assigned a Public Defender and a court date within five business days. Baker Act Court is held at Gracepoint on Wednesdays and Thursdays. If an ROI has been completed, your loved one’s care manager can inform you of the date and time of the court hearing.

If at any time you have further questions about your loved one’s stay, please feel free to ask for a member of the management team.

**You may also call 813-239-8124 or live chat with us on our website at [gracepointwellness.org](http://gracepointwellness.org)**